

Bid Package 2 Bid Questions

Bid Question

Answer

1 Under section 2.2.A.3.a, we request that Smartrise ([www.smartrise.us](http://www.smartrise.us)) be added to the list of approved vendors. Based on our experience across the nation, Smartrise provides the best non-OEM controller and their support far exceeds all the approved listed vendors currently on list.

Smartrise® control system is approved.

2 Maintenance specification references passenger elevators 1-12 and the service elevator 13 but does not address the two (2) garage elevators and the two (2) escalators. Are these four (4) units to be included in the maintenance or will they be excluded and someone else will maintain them?  
Recommendation is to add them to the overall maintenance contract to consolidate to one service provider for the property.

Include (2) garage elevators in the maintenance agreement, but NOT the (2) escalators as they will be demolished as part of the project.